Speed Post Facilities

1982. SHRI B.L. SHARMA PREM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of cities/towns for which the Speed Post facilities are available as at present;

(b) the period range for the delivery rate for Speed Post articles;

(c) the steps taken by the Government for the improvement of Speed Post service in the country;

(d) whether the Government propose of cover more towns/cities in the subsequent years; and

(e) if so, the details thereof, State-wise?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA): (a) The details of the names of cities and towns in the country for which national Speed Post facilites are available are given in the statement enclosed.

(b) The maximum period range of delivery of Speed Post article is 2 days excluding the day of booking.

(c) The steps taken to improve the quality of Speed Post Service are as under:

1) Improved responsiveness to customer needs in the matter of picking up and delivery of Speed Post articles.

2) Rationalisation of procedure in the Speed Post Centres to make them more customer oriented and to ensure expeditious handling of Speed Post articles.

3) Introduction of computerised Track and Trace System in 8 metro cities.

4) Training and upgrading the skill of staff deployed in Speed Post Centres.

5) Better marketing and sharing the views of users by organising Customer Meets and focussed publicity.

(d) and (e) Expansion of Speed Post facility to more towns and cities is an ongoing process and based on traffic potential viability and operational feasibility. At present there is no proposal to expand the Service.

Statement

Speed Post Centres

1.	Agartala	2.	Agra
3.	Ahmedabad	4.	Allahabad
5.	Aluva (Alwaye)	6.	Bangalore
7.	Bhopal	8.	Bhubaneshwar
9.	Calcutta	10.	Calicut (Kozhikode)
11.	Chandigarh	12.	Coimbatore
13.	Cuttack	14.	Dehradun From 1.6.1995
15.	Delhi	16.	Dhanbad
17.	Faridabad	18.	Gandhinagar From 1.8.1996
19.	Gangtok From 30.6.1995	20.	Gorakhpur
21.	Gurgaon From 1.6.1995	22.	Guwahati
23.	Gwalior	24.	Hyderabad
25.	Howrah	26.	Imphal
27.	Indore	28.	Jaipur
29.	Jalandhar	30.	Jammu
31.	Jamshedpur	32.	Jodhpur
33.	Kanchipuram	34.	Kanpur
35.	Kochi	36.	Kollam
37.	Kottayam From 1.6.1995	38.	Lucknow
39.	Ludhiana	40.	Madras
41.	Madurai	42.	Mangalore
43.	Meerut	44.	Moradabad
45.	Mumbai	46.	Mysore
47.	Nagpur	48.	Nasik From 1.6.1995
49.	Patna	50.	Panaji
51.	Pondicherry	52.	Pune
53.	Raipur	54.	Ranchi
55.	Salem	56.	Shillong
57.	Shimla	58.	Silchar
59.	Siliguri From 30.6.1995	60.	Srinagar
61.	Surat	62.	Tirupati
63.	Tirupur	64.	Tiruvananthapuram
65.	Trichy	66.	Trissur (Trichur)
67.	Udaipur From 1.12.1995	68.	Udipi From 1.9.1996
69.	Vadodara	70.	Varanasi
71.	Vijayawada	72.	Visakhapatnam
73.	56 APO From 15.11.1994	74.	99 APO From 15.11.1995
75.	Amritsar From 1.1.97		

1994-95 = 63+2

1995-96 = 70+2

1996-97 = 72+2